# Guide for Parishioner Onboarding

## What is Hallow?

Through **prayer** and **meditation** rooted in the Catholic faith, Hallow helps people **find peace** and **grow in faith**, every day. As the #1 prayer app in the world, Hallow provides a wide variety of audio-guided meditation, prayer challenges, mental health content, sleep stories, and sacred music.

## How do I join our parish on Hallow?

Everyone is invited to join our parish page on Hallow—free users and subscribers alike. There, you can create a profile, connect with friends, share and pray for one another's intentions, and participate in prayer challenges alongside the parish community. The steps are simple:




If you're new to Hallow:

- Download the Hallow app.
- Rather than following the prompts to create your account, begin at the church icon in the **top right corner*.**
- Search for our parish (use zipcode if needed) & **Join.**
- Continue creating your account by following the prompts. Some questions can be skipped.
- Join the prayer challenge and begin exploring all that's available!

If you already have a Hallow account:

- Open the Hallow app.
- Tap the **Church** tab at the bottom of the screen.
- Follow the prompts to complete your profile.
- Tap **Explore** and find our parish (enter parish zipcode if needed).
- Join the prayer challenge and begin exploring all that's available!

## Part B (Optional): Redeem the Parish Subscription Offer

If you'd like access to all of Hallow's premium content, you can redeem the parish's discounted subscription directly from the parish page.

**Existing Customers but New Subscribers**

- In the Church tab, search for our parish page by name and zip code and **Join**.
- Tap **Claim Subscription** at the top of the parish page.
- Fill out your information for the six-month trial and discount to be applied to your account.

**Already-Existing Subscribers**

- Cancel your current subscription *(this does NOT delete your account or prayer history).*

When your subscription ends and your account downgrades:

- Return to the parish page.
- Tap **Claim Subscription**.
- Fill out your information for the discount to be applied to your account (the six-month trial will not apply for previous subscribers).

## Customer Support

If you have any issues getting someone set up on the app, please ask them to reach out to parishsupport@hallow.app. We have an incredibly talented support team that responds to parish partners with super high priority. We look forward to praying with you!

**More information on the parish website: https://www.saintanthonyfl.com/**